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# ADVANCED NEWS

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## **ABN or Advanced Beneficiary Notice of Noncoverage – are you compliant?**

We are often asked if it is ok to either not bill Medicare for a service provided to a patient or to bill the patient instead? Great questions, with a lot of guidelines. Click the button below to learn more.

[Read More](#)

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## **TRIWEST: NEW CLAIMS PROCESSOR FOR VA**



Effective June 9, 2021, TriWest subcontracted all VA health care claims processing and payment to PGBA. This includes claims for both

## Patient-Centered Community Care (PC3) and Community Care Network (CCN) providers.

We have already begun sending claims electronically to PGBA and so far, all appears to be running smoothly.

All provider customer service calls for CCN claims will still be handled by TriWest.

[Learn more on the TriWest website →](#)

**What is a good percentage of bad debt?**



In healthcare, there are several determining factors that will determine the amount of bad debt that is incurred in a practice. It comes down to the revenue cycle of the claim and how well the provider and the billing company work together to keep an eye on the entire workflow process. I have read that the industry average for bad debt should be between 3-5% of the total adjustments.

[Learn more →](#)

**When Will Telehealth Waivers Expire?**



In March of 2020, a long list of waivers were put into effect to help providers contain the spread of COVID-19. These waivers have been in effect since then with 90-day extensions granted now multiple times to cover the time we are still dealing with the effects of the virus. The next one is set to expire on July 19th.

[Some states are already making changes to Telehealth coverage. See the new announcement for the State of Florida.](#)

[Continue reading on our site →](#)

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## Summer Vacations!

The COVID pandemic has kept most of us from traveling and now with things returning to the “new” normal, we are all itching to take a break from our homes, jobs, and the sceneries we have been stuck looking at.



As you return to reality, we hope you planned ahead for the lost revenue from that much needed time off! Those summer vacations will lead to lower income in the following months. So if you are off in July, expect to see lower incomes in August and September.

Please let us know if you need assistance in projecting just how much lower it could be.

We hope you come back rested, rejuvenated and ready to finish the year off strong.

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Thank you,

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*Member of HBMA Board of Directors*

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